



My Moneybarn

How to register for and use our *online customer portal*

What are the benefits of using My Moneybarn?

- You can log in to your online customer account at any point if you need a reminder of your key agreement details; including your up-to-date **account balance**, a reminder of your **current monthly payment amount**, and your **next payment due date**.
- You can use the My Moneybarn portal to easily make an **online payment** using a Debit Card – whether you're wanting to pay your normal monthly instalment, or if you need to make a payment to clear any agreement arrears.
- Over time, we'll add more functionality to My Moneybarn so you can do other tasks you would normally have needed to call or email us about, for example updating us with your new personal or contact details when they've changed.

How do I register for My Moneybarn?

- Here's the web link you'll need - www.moneybarn.com/my-moneybarn
- Once you reach that page, you can click on the 'Register' button and follow the on-screen instructions to verify your agreement details. You'll need the following information to hand:
 - Your agreement (or contract) number
 - Your first and last names (these must match the names we have recorded for you)
 - Your date of birth
 - Your vehicle registration
- Once we've verified your details, you'll be able to set up a username (which needs to be an email we have on record for you) and choose a password.
- As the final step of the registration process, we'll send you an email and you'll just need to click on the activation link we've provided. That will then activate your account and bring you back to the log-in page.
- You can then log in to your My Moneybarn online account using just your username and password after that!

The team are
available:
Mon-Sat: 8am - 5:30pm



If you need any help or information

Customer Services
0330 555 1230

www.moneybarn.com/contact-us



Moneybarn is a member of the Finance and Leasing Association and conforms to their codes of practice.