

## My Moneybarn

### How to register for and use our online customer portal

#### What are the benefits of using My Moneybarn?

- It's available for you 24 hours a day, 7 days a week, 365 days a year.
- It can be easily used on mobile, laptop and other devices
- It allows you to do things you may otherwise need to contact us about, such as:
  - Viewing your current account balance, next payment date or your monthly instalment
  - Changing your Direct Debit date (within certain parameters)
  - Sending us a message without the need for security questions
  - Making a debit card payment for your next instalment or to clear existing arrears
- **In the future you can expect to see more exciting features appear within the portal and we'll let you know when this functionality becomes available.**

#### How do I register for My Moneybarn?

- Firstly, you'll need the following information available:
  - **Your agreement (or contract) number**
  - **Your first and last names (these must match the names we have recorded for you)**
  - **Your date of birth**
  - **Your vehicle registration**
- Now visit this web link - [www.moneybarn.com/my-moneybarn](http://www.moneybarn.com/my-moneybarn) - **Why not save it to your favourites while you're there. That way, the portal is only 1 click away**
- Once you reach that page, you can click on the 'Register' button and follow the on-screen instructions to verify your agreement details.
- Once we've verified your details, you'll be able to set up a username (**which needs to be an email we have on record for you**) and choose a password.
- As the final step of the registration process, we'll send you an email and you'll just need to click on the **activation link** we've provided. That will then activate your account and bring you back to the log-in page.
- You can then log in to your My Moneybarn online account using just your **username and password** after that!



#### Contact us

0330 555 1230

We're available from 8am to 5.30pm, Monday to Friday



Moneybarn is a member of the Finance and Leasing Association and conforms to their codes of practice.