

### What are the benefits of using My Moneybarn?

- It's available for you 24 hours a day, 7 days a week, 365 days a year.
- It can be easily used on mobile, laptop and other devices
- It allows you to do things you may otherwise need to contact us about, such as:
  - Viewing your current account balance, your next payment date or your normal monthly payment amount
  - Request an early settlement figure
  - Changing your Direct Debit date (within certain parameters)
  - Sending a query about your agreement to our service team allowing them to come back to you without the need to ask you to complete security questions
  - Making a manual payment using a debit card if that's your preferred way to pay your normal monthly payment or if you're looking to clear part or all of any arrears

**In the future you can expect to see more features appear within the portal and we'll let you know when this functionality becomes available.**

### How do I register for My Moneybarn?

- Firstly, you'll need the following information available:
  - **Your agreement (contract) number**
  - **Your first and last names (these must match the names we have recorded for you)**
  - **Your date of birth**
  - **Your vehicle registration**
- Now visit this web link - <https://www.moneybarn.com/my-moneybarn/> - **Why not save it to your favourites while you're here? That way, the portal is only 1 click away.**
- Once you reach that page, you can click on the 'Register' button and follow the on-screen instructions to verify your agreement details.
- Once we've verified your details, you'll be able to set up a username (**which needs to be an email we have on record for you**) and choose a password.
- As the final step of the registration process, we'll send you an email and you'll just need to click on the **activation link** we've provided. That will then activate your account and bring you back to the log-in page.
- You can then log in to your My Moneybarn online account using just your **username and password** after that!

#### Contact us

0330 555 1230 or [customerservices@moneybarn.com](mailto:customerservices@moneybarn.com)

Mon-Fri 8.30am to 7pm (excluding bank holidays) and Saturdays 9am-4pm



Moneybarn is a member of the Finance and Leasing Association and conforms to their codes of practice.